



MANUAL PENGGUNA SISTEM *SELF-RESET PASSWORD*

BAHAGIAN TEKNOLOGI MAKLUMAT
MAR A

PANDUAN *RESET* KATA LALUAN & *RETRIEVE* AKAUN E-MEL MARA

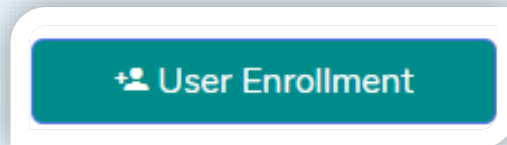
A

Muat turun **aplikasi**
Microsoft
Authenticator di
telefon pintar.



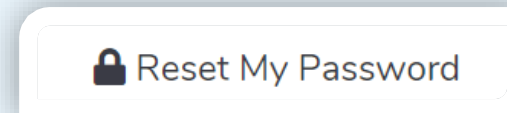
B

Pendaftaran Pengguna Baharu
(*User Enrollment*)



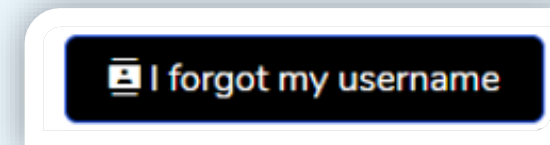
C

Reset Kata Laluan (Password)



D

Retrieve Akaun E-Mel MARA



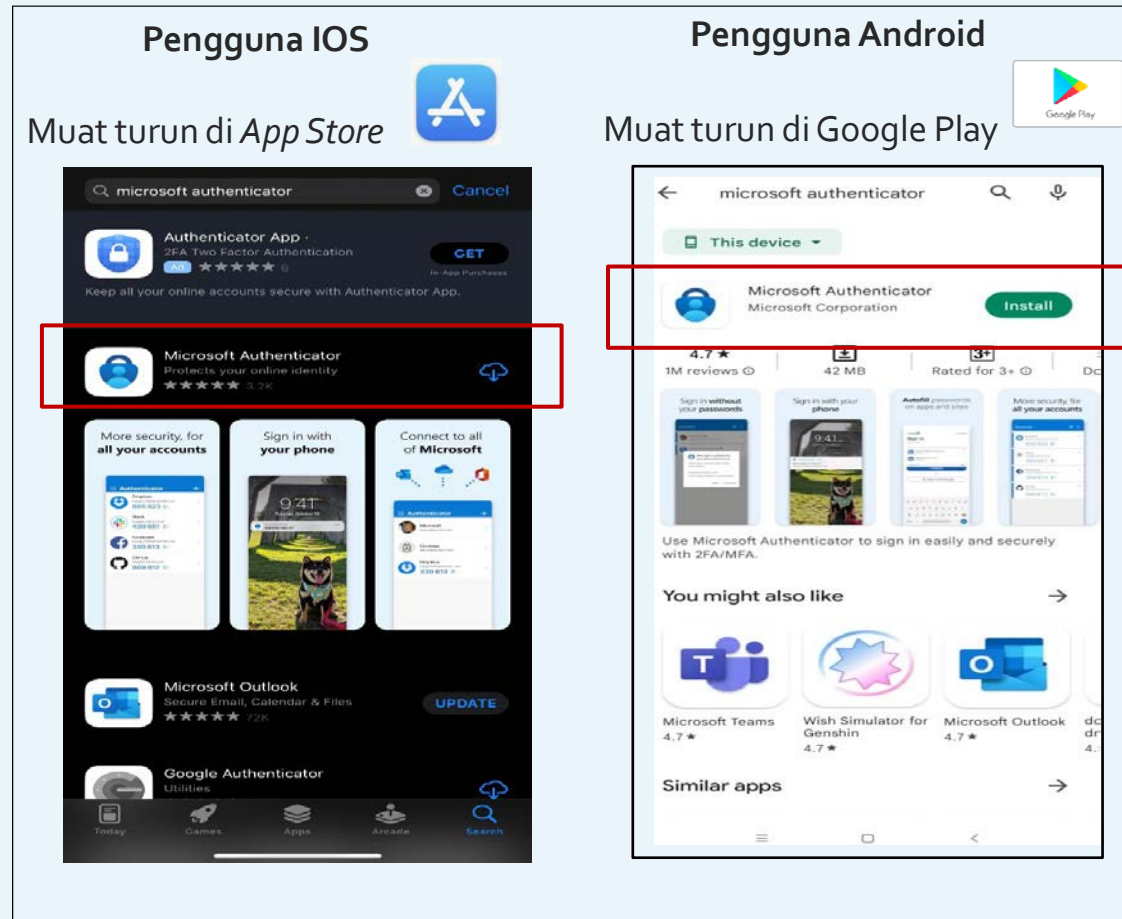
A. MUAT TURUN APLIKASI *MICROSOFT AUTHENTICATOR*

- i. Muat turun aplikasi ***Microsoft Authenticator*** di telefon pintar.



(App Store bagi pengguna iOS atau Play Store bagi pengguna Android)

- ii. Sediakan komputer / laptop untuk pendaftaran pengguna baharu (*User Enrollment*).

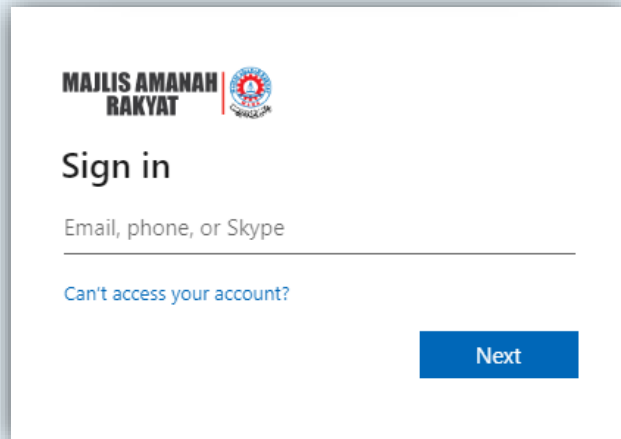


B. PENDAFTARAN PENGGUNA BAHARU (*USER ENROLLMENT*)

1

Buka laman web:
<https://maranet.sharepoint.com/>
di komputer / laptop dan
klik

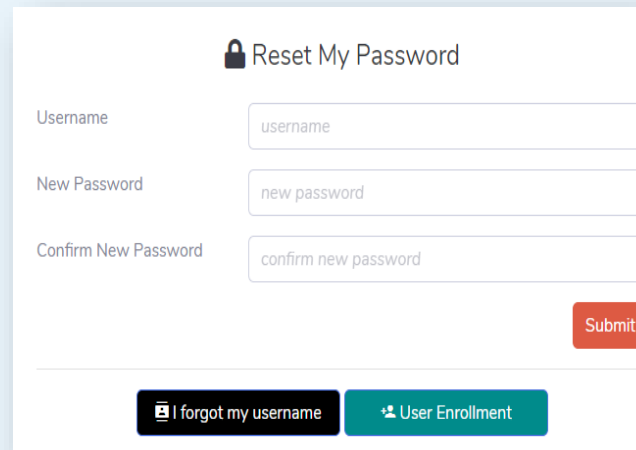
Can't access your account?



2

Skrin seperti di bawah akan
dipaparkan dan klik

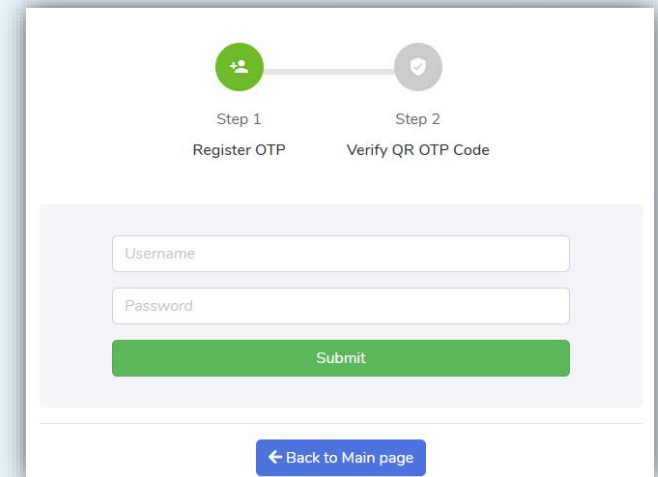
User Enrollment



3

Sila masukkan *e-mail ID*
(xxx@mara.gov.my) di ruangan
Username dan kata laluan di ruangan
Password dan klik

Submit



Atau <https://selfreset.mara.gov.my/>

B. PENDAFTARAN PENGGUNA BAHARU (*USER ENROLLMENT*)

4

- Kod QR akan dipaparkan di skrin komputer / laptop.
- Imbas QR menggunakan aplikasi **Microsoft Authenticator** yang telah dimuat turun di telefon pintar.

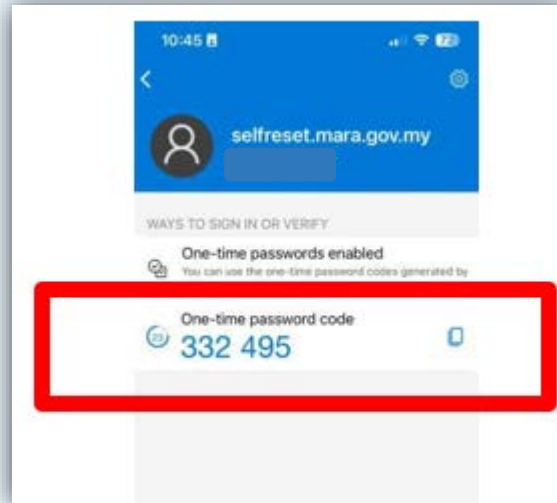


Verify OTP QR code



5

- 6-digit *One Time Password (OTP)* dijana di aplikasi **Microsoft Authenticator**. (Kod OTP dijana semula setiap 30 saat).

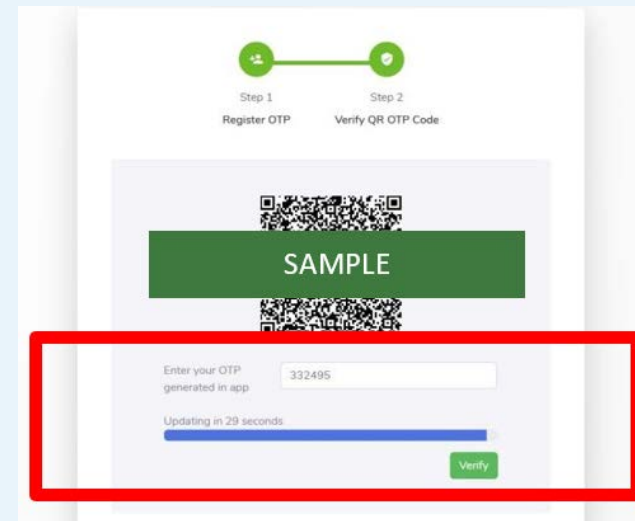
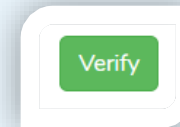


OTP generated in app



6

- Masukkan 6-digit OTP yang diterima di ruangan **Enter your OTP generated in app** dan klik

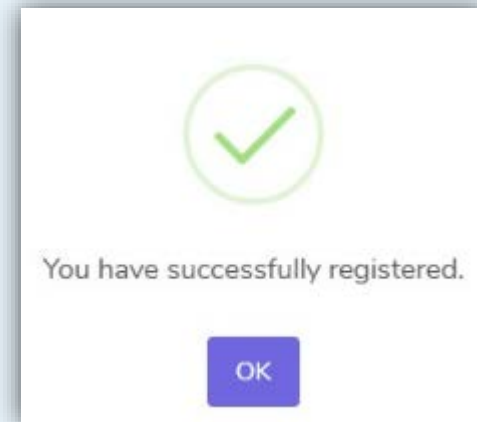


Enter your OTP generated in app



7

Klik



Pendaftaran *OTP* berjaya

[Kembali Menu Utama](#)

C. RESET KATA LALUAN (PASSWORD RESET VIA OTP)

1



2



3



4

Buka laman web:

<https://maranet.sharepoint.com/> dan klik

Can't access your account?

- Sila masukkan *e-mail ID* (xxxx@mara.gov.my) di ruangan **Username**
- Taip kata laluan baharu di ruangan **New Password**. Taip semula kata laluan di ruangan **Confirm New Password** dan klik

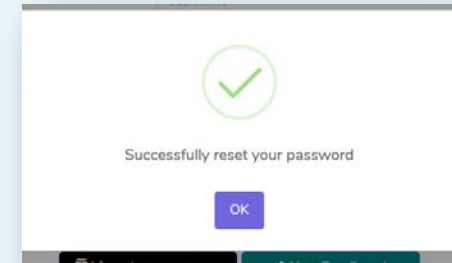
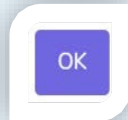
Submit

- **6-digit OTP** dijana di aplikasi **Microsoft Authenticator**
- Masukkan **6-digit OTP** yang diterima di ruangan **Enter your OTP generated in app** dan klik

Verify

Enter your OTP generated in app

- Klik



Reset kata laluan berjaya

Atau <https://selfreset.mara.gov.my/>

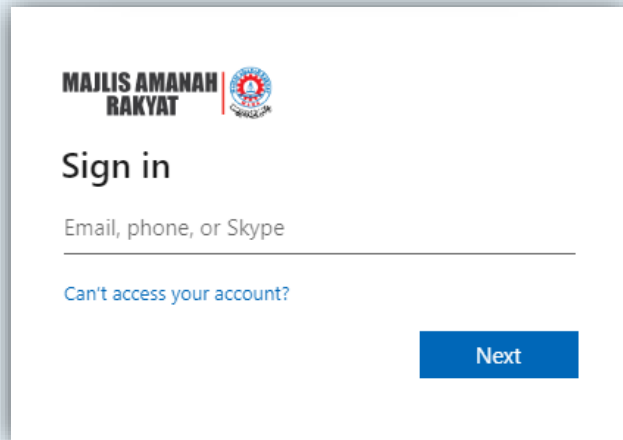
[Kembali Menu Utama](#)

D. RETRIEVE AKAUN E-MEL MARA

1

- Buka laman web:
<https://maranet.sharepoint.com/>
di komputer dan klik

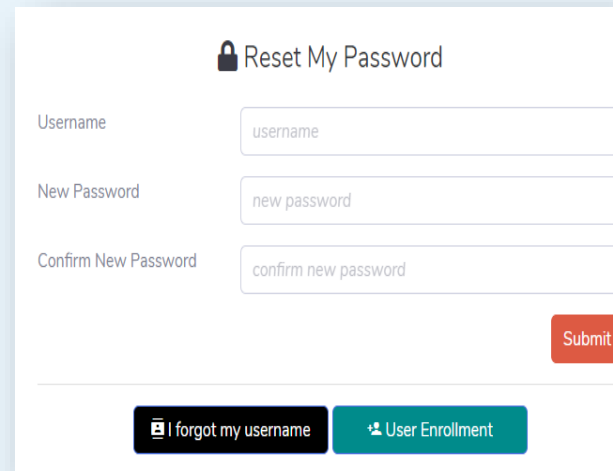
Can't access your account?



2

- Skrin seperti di bawah akan dipaparkan dan klik

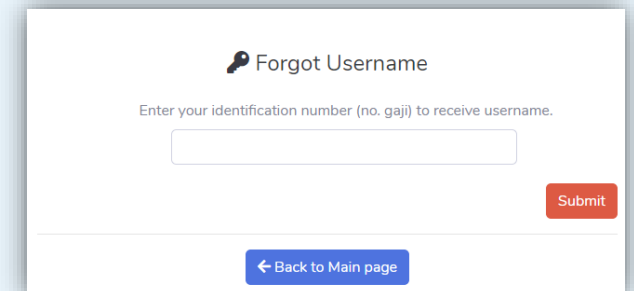
I forgot my username



3

- Sila masukkan No. Gaji pada ruangan ***Enter your identification number (no. gaji) to receive username*** dan klik

Submit

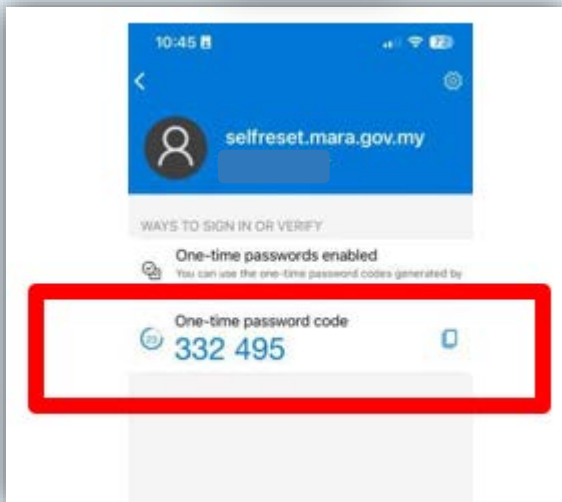


Atau <https://selfreset.mara.gov.my/>

D. RETRIEVE AKAUN E-MEL MARA

4

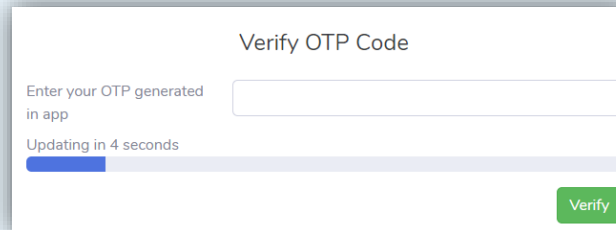
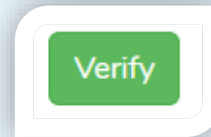
- 6-digit *OTP* dijana di aplikasi *Microsoft Authenticator*.



OTP generated in app

5

- Masukkan **6-digit OTP** yang diterima di ruangan *Enter your OTP generated in app* dan klik

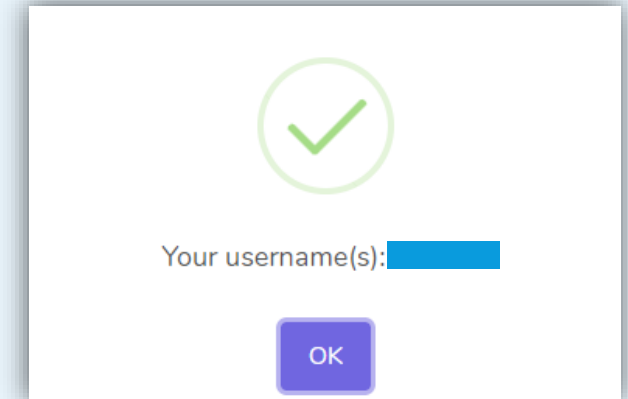
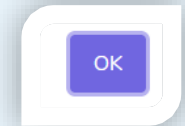


Enter your OTP generated in app



6

- Klik



E-mail ID berjaya diperolehi

[*Kembali Menu Utama*](#)

Sebarang pertanyaan, sila hubungi Helpdesk MARA:



03-2613 2322 / 03-2613 2323



helpdesk@mara.gov.my